



WATER SUPPLY RESPONSE PROGRAM

SUMMARY

LEVEL 1 – WATER EFFICIENCY

- Applies at all times unless another level declared
- Customers shall comply with the following water-use efficiency practices:
 - No washing down paved surfaces.
 - Eliminate landscape irrigation run-off, overspray, etc.
 - No irrigating landscapes within 48 hours following rainfall.
 - Irrigate landscape before 8 AM and after 6 PM.
 - Use recirculated water to operate ornamental fountains.
 - Wash vehicles with a bucket and hand-held hose with positive shut-off nozzle.
 - Restaurants serve water on request; hotels launder daily on request.
 - Repair leaks within 48 hours of notification.

LEVEL 2 – WATER CONSERVATION

- Increasing cutbacks required by drought or other reductions in supplies and a reduction of up to 20% is required to meet demands.
- Customers shall comply with Level 1 water-use efficiency practices and the following additional mandatory conservation measures:
 - Stop watering ornamental turf in public medians
 - Limit landscape irrigation to assigned days and time limits
 - New turf or plantings allowed only by permit or under specific circumstances.

LEVEL 3 – WATER SHORTAGE

- Increasing cutbacks required by drought or other reductions in supplies and a reduction of up to 30% is required to meet demands.
- Customers shall comply with Levels 1 and 2 water-use efficiency practices and the following additional mandatory conservation measures:
 - Stop refilling pools/spas more than 1 foot per week.
 - Stop refilling lakes or ornamental ponds with exceptions.
 - Water allocations may be implemented for individual properties.
 - Stop washing vehicles except at facilities using recirculated water or low-pressure systems.
 - No new potable water service; no new temporary (constructions meters) or permanent water meters.
 - Water allocations may be implemented for individual properties.

LEVEL 4 – CRITICAL WATER SHORTAGE

- Increasing cutbacks required by drought or other reductions in supplies and a reduction of up to 40% is required to meet demands.
- Customers shall comply with Levels 1, 2 and 3 water-use efficiency practices and the following additional mandatory conservation measures:
 - Commercial landscape irrigation prohibitions.
 - Repair all leaks within 24 hours.

LEVEL 5 – WATER EMERGENCY

- Increasing cutbacks required by drought or other reductions in supplies and a reduction of up to 50% is required to meet demands.
- Customers shall comply with Levels 1, 2, 3 and 4 water-use efficiency practices and the following additional mandatory conservation measures:
 - Residential landscape irrigation prohibitions.
 - Stop all vehicle washing, including at commercial car washes.

LEVEL 6 – CRITICAL WATER EMERGENCY

- Increasing cutbacks required by drought or other reductions in supplies and a reduction of more than 50% is required to meet demands.
- Customers shall comply with Levels 1 through 5 water-use efficiency practices and the following additional mandatory conservation measures:
 - All irrigation prohibited at General Manager's discretion.